

Igor Nesterenko

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Location: Bristol, Southwest, UK.

Summary

IT Technical Manager/ IT Business Analyst / System Analyst with 8+ years' experience delivering digital systems across e-commerce, logistics, mobile and SaaS environments. Strong background in technical documentation, requirements engineering, system analysis, and Agile delivery. Experienced working with cross-functional technical and non-technical stakeholders. UK-based with full right to work.

Employment

[Apr 2024 – Sep 2025] **Secureware:** System Analyst / Technical Advisor, Remote, two mid-sized projects accomplished (Community Sector).

[Mar 2022 – May 2023] **Faster Freight:** IT Product Manager (7 team members), Business Analyst, Remote, United States.

[Aug 2021 – Mar 2022] **Metamedia Ltd:** Senior Business Analyst (3 team members), Kyiv, Ukraine.

[Nov 2020 – Aug 2021] **Prosperity Software:** IT Product/ Solutions Analyst, Estonia & Ukraine.

[Dec 2017 – Nov 2020] **DARTC Group:** IT Project Manager (2 PMs + 1 PO, 15 team members); Kharkiv, Ukraine.

Technical Skills

Technical Awareness: Python (Scripting), JavaScript (ReactJS), PHP, XML, and SQL.

Personal Skills: Problem-solving, Resourceful, Teamworking, Attention-to-details, Self-management.

Domains: Manufacturing, Retailing, Clothing, Healthcare, ERP, CRM, B2C, B2B

Design Approaches: Solid knowledge SDLC, System analysis, Process mapping, (Legacy systems as SSADM, JSM), UML

PM/BA Tools: Monday App, Jira, Trello, Power BI, Miro, Excel, Confluence

Project Methodologies: Waterfall, Scrum (Agile), V-Model, Spiral Model Hybrid approaches

Experience

Secureware: <https://it-kharkiv.com/en> <https://secureware.co.uk/> <https://zuscan.pro/>

- Advised community organisations on system transitions, GDPR compliance (UK and EU), and data protection
- Supported risk identification and implementation of basic security controls
- Delivered two digital projects including an e-commerce platform and hybrid mobile solution
- Produced technical documentation and collaborated with non-technical stakeholders, trained Markup developer to take over project maintenance (<https://viewmode.com.ua/>).

Faster Freight: <https://www.fasterfreight.com/>

- Took ownership of a stalled logistics platform and delivered MVP in 6 months after 12+ months of delay
- Led a cross-functional team of 7 developers, DevOps and UI/UX Designers
- Defined and refined requirements, backlogs, and release plans
- Supported data reconciliation and system re-design in collaboration with engineers
- Delivered inventory and logistics systems aligned with compliance and security needs

Metamedia Ukraine and Global:

- Analysed business processes and IT capabilities for mid-sized organisations
- Designed solutions to migrate offline operations to digital platforms
- Led refactoring and relaunch of multi-vendor inventory systems
- Managed and mentored 2 analysts and a UX designer

Prosperity Software: <https://prosperity-software.com>

- Translated client requirements into technical solutions for mobile and web platforms
- Managed backlog, UAT and stakeholder communication
- Supported commercial growth through solution design and delivery

DARTC Group: <https://dartc.group/> <https://dartc.ua/> <https://cloud24crm.com/> <https://artcompass.club/> <https://modxsolution.dartc.group/>

- Led project coordination and planning with cross-disciplinary development team of 15;
- Delivered cross-functional teams of 15 specialists
- Oversaw delivery of SaaS CRM platform with 10k+ users

Education

[Sep 2024 – Aug 2025] **Advanced Diploma (Level 6) in IT System Analysis and Design**; awarded by *University of Oxford*.
Activities: Completed the Vice-Chancellor's Colloquium in Climate Change, Team Leader of Final Group Project.

[2006] **Specialist and Bachelor degrees in Philology, BA (Hons)**; *V. N. Karazin Kharkiv National University*, Ukraine.

[2003] **Specialist and Bachelor degrees in Chemistry and Environmental Safety, BSc (Hons)**; *National Technical University "Kharkiv Polytechnic Institute"*.

Professional Development

[from Sep 2025] **MSc in Ethical Hacking and Cybersecurity (Part-Time, Ongoing)**; *Abertay University, UK*.

[May 2025] **AIM Award Level 4 in Software Engineering**; *Cardiff, UK*.

[Oct 2023 – Feb 2024] Full-stack software engineering campus – JavaScript, ReactJS, MSSQL and Azure; iungo Solution, Bristol, UK.

[July 2024] **IELTS Academic**: 6.5 (TRF Num.: 2410503234NESI294A).

Volunteering Projects and Activities

[Apr 2023 - Mar 2024] **Oxfam**: Bookshop Assistant, Cotham, Bristol, UK.

[from Jan 2026] **Eco Centre**: IT Technical Specialist, Taunton, UK.